<table>
<thead>
<tr>
<th>COMPETENCY #</th>
<th>COMPETENCY NAME</th>
<th>COMPETENCY TEXT</th>
</tr>
</thead>
<tbody>
<tr>
<td>316.1.1</td>
<td>Competing Values Framework</td>
<td>The student is knowledgeable about the construct of the competing values framework.</td>
</tr>
<tr>
<td>316.1.2</td>
<td>Human Relations Model</td>
<td>The student understands the Human Relations Model and how it relates to other models of the competing values framework.</td>
</tr>
<tr>
<td>316.1.3</td>
<td>Internal Process Model</td>
<td>The student understands the Internal Process Model and how it relates to other models of the competing values framework.</td>
</tr>
<tr>
<td>316.1.4</td>
<td>Rational Goal Model</td>
<td>The student understands the Rational Goal Model and how it relates to other models of the competing values framework.</td>
</tr>
<tr>
<td>316.1.5</td>
<td>Open System Model</td>
<td>The student understands the Open System Model and how it relates to other models of the competing values framework.</td>
</tr>
<tr>
<td>316.2.1</td>
<td>IT in the Organization</td>
<td>The student understands issues and concepts relative to information technology in the organization.</td>
</tr>
<tr>
<td>316.2.2</td>
<td>Worldwide Web</td>
<td>The student understands issues and concepts associated with the worldwide web.</td>
</tr>
<tr>
<td>316.2.3</td>
<td>Organizational Applications</td>
<td>The student understands issues and concepts associated with organizational applications.</td>
</tr>
<tr>
<td>316.2.4</td>
<td>Managerial and Decision Support Systems</td>
<td>The student understands issues and concepts associated with managerial and decision support systems.</td>
</tr>
<tr>
<td>316.2.5</td>
<td>Implementing and Managing IT</td>
<td>The student is knowledgeable about implementing and managing information technology.</td>
</tr>
<tr>
<td>316.3.1</td>
<td>Managing of Services</td>
<td>The student is knowledgeable about the concepts and principles that govern the managing of services.</td>
</tr>
<tr>
<td>316.3.2</td>
<td>Design of a Production System</td>
<td>The student is knowledgeable about the concepts and principles that govern the design of a production system.</td>
</tr>
<tr>
<td>Code</td>
<td>Competency</td>
<td>Description</td>
</tr>
<tr>
<td>---------</td>
<td>-------------------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>316.3.3</td>
<td>Total Quality</td>
<td>The student understands the principles and concepts of total quality and the impact they have on customer-supplier relationships and organization design.</td>
</tr>
<tr>
<td>316.3.4</td>
<td>Approaches to Change</td>
<td>The student understands how approaches to change can be used to improve quality.</td>
</tr>
<tr>
<td>316.4.1</td>
<td>Strategic Management Process</td>
<td>The student understands strategic management process and its relationship to strategic competitiveness.</td>
</tr>
<tr>
<td>316.4.2</td>
<td>Environment and Strategic Management</td>
<td>The student understands the relationship between an organization's environment and strategic management.</td>
</tr>
<tr>
<td>316.4.3</td>
<td>Business-level Strategies</td>
<td>The student understands the characteristics and purposes of different business-level strategies.</td>
</tr>
<tr>
<td>316.4.4</td>
<td>Corporate-level Strategies</td>
<td>The student understands the characteristics and purposes of different corporate-level strategies.</td>
</tr>
<tr>
<td>316.4.5</td>
<td>Strategy and Competition</td>
<td>The student understands the relationship between strategy and competition.</td>
</tr>
<tr>
<td>316.4.7</td>
<td>Organizational Structure and Strategy Implementation</td>
<td>The student understands issues and concepts associated with organizational structure and strategy implementation.</td>
</tr>
<tr>
<td>316.4.8</td>
<td>Strategic Leadership</td>
<td>The student understands concepts and issues associated with strategic leadership.</td>
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</tbody>
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