Overview

Emotional and Cultural Intelligence focuses on key personal awareness skills that businesses request when hiring personnel. Key among those abilities is communication. Students will increase their skills in written, verbal, and nonverbal communication skills. The course then looks at three areas of personal awareness including emotional intelligence (EI), cultural awareness, and ethical self-awareness – building on previously acquired competencies and adding new ones. This course helps start students on a road of self-discovery, cultivating awareness to improve both as a business professional and personally.

Competencies

- **Emotional Intelligence**
  The graduate applies emotional intelligence (EI) to improve intrapersonal and interpersonal interactions.

- **Cultural Intelligence**
  The graduate demonstrates cultural intelligence (CI) within multicultural and contemporary business situations.

Learning

**Getting Started**

Welcome to Emotional and Cultural Intelligence. In this course you will learn about the critical role that both emotional intelligence and cultural intelligence play in your success in the global business world. You will access the course materials through the Smart Author platform which is composed of readings, videos, and interactive learning checks and quizzes. We encourage you to view the topics and pacing guide in the webtext to help you plan and track your progress for this course. Course instructors are also available and eager to discuss concepts of the course and answer any questions you may have. Competency will be demonstrated by the successful completion of a performance assessment.

**GO TO COURSE MATERIAL**

⚠️ Failed to retrieve assessments
Course Instructor Group

✉ eq@wgu.edu

Course Instructor Responsibility

How to Work with Course Instructors