Overview

Business Environment II: Logistics, Process, and Operations provides students with a generalist overview of the business environment as they explore themes of ethics, problem-solving, and innovative thinking. This course adds to the students' business skills and knowledge in a number of professional areas. The first part of the course uncovers a series of business processes like project and risk management. The second part gives an introductory-level look at the specialized areas of operations management, supply chains, and logistics. The course finishes with models of change management and how to use them to overcome barriers in organizations.

Competencies

- **Project Management**
  The graduate explains how project management concepts can help an organization achieve its goals.

- **Logistics and Operations Management**
  The graduate explains how logistics are important to the operations of a successful organization.

- **Change Management**
  The graduate applies change management models to help an organization achieve its goals.

Learning

**Getting Started**

Welcome to Business Environment Applications II: Process, Logistics, and Operations! In this course, you will study several different business processes and specialized areas. To complete this course, you will work through the materials and activities presented in WGU’s module-based learning platform, which incorporates readings, videos, and a variety of interactive learning components. To help you track your progress in the course, view the topics and pacing guide located in the course. Competency will be demonstrated by the successful completion of the performance assessment.
Course Instructor Group

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Course Instructor Responsibility

How to Work with Course Instructors