Health Services Coordination Field Experience provides students with real-world experiences as a care coordinator. This course requires students to record 40 hours of care coordination activities. This course allows students to conduct their field experience in a variety of settings. The course educates students on how to coordinate and execute practices that facilitate the transition of care within a healthcare setting.

### Competencies

**Interventions**
The graduate recommends interventions to provide quality care for a diverse patient population in a supervised setting.

**Case Management Skills**
The graduate applies case management skills in the context of value-based care models to provide care that is effective and fiscally responsible.

**Regulatory and Compliance Principles**
The graduate applies regulatory and compliance principles to safeguard patient information and privacy in a healthcare organization.

**Professionalism**
The graduate demonstrates professionalism as a health services coordinator to reflect the standards of the profession and to provide optimal patient care.

**Education**
The graduate creates strategies to educate others regarding acute, chronic, and end-of-life care to provide patient- and family-centered support.

**Communication**
The graduate recommends strategies to improve communication with patients, families, and healthcare providers to enhance patient satisfaction.

**Transition of Care**
The graduate executes practices that facilitate the transition of care within a healthcare setting while navigating emerging value-based care systems, promoting patient-centered holistic care, and providing integrated care management.
Welcome to Health Services Coordination Field Experience! To get started, click “Go to Material.” Inside the course you will see seven competencies: Interventions, Case Management Skills, Regulatory and Compliance Principles, Professionalism, Education, Communication, and Transition of Care. This course will offer learning experiences that focus on the deliverables necessary for completion of the course. To meet the requirements for the course you will need to complete a process recording and a reflection. You will also need to record 40 hours of care coordination activities and submit the field experience evaluation form completed by your field experience preceptor. Unlike the other courses of your program, the pacing of the field experience course will be individualized and dependent upon your approved field experience work schedule. Your course instructor will communicate with you as to how it is best to schedule time to successfully complete this course. Competency will be demonstrated by the successful completion of a performance assessment.