Overview

Care Coordination for the Patient will focus on the role of the care coordinator within acute care hospitals, extended stay facilities, ambulatory care, home care, wellness, and outreach. This course will also cover operationalizing how to provide care coordination for patients with chronic disease and discuss palliative and behavioral care needs and population health. There are no prerequisites for this course.

Competencies

- **Finance and Regulation for Care Coordination**
  The graduate applies finance and regulation standards in various healthcare settings to ensure compliance and fiscal responsibility.

- **Assessing Regulatory Requirements**
  The graduate assesses regulatory requirements to ensure the organization is compliant and lawful related to healthcare coordination.

- **Education Strategies**
  The graduate develops strategies to educate a variety of populations about chronic illness and end-of-life care that align to the organization's mission and vision.

- **Communication and Technology for Case Management**
  The graduate applies communication practices and technologies for case management practice to facilitate healthcare coordination.

- **EBP for Health Coordination**
  The graduate applies evidence-based practice (EBP) related to the implementation of individual practice and interventions in a healthcare coordination role.

- **Sociopolitical Drivers and Scope of Practice**
The graduate analyzes ethical and legal issues related to the choice of intervention across populations, their impact on health and behavioral healthcare processes, and evidence-based practice (EBP) to optimize healthcare coordination outcomes.

The graduate applies best practice assessment and intervention techniques in a family- and patient-centric manner to coordinate comprehensive treatment plans.

The graduate analyzes the social determinants of health and care models across various populations to improve access to physical and behavioral health.

The graduate applies patient-centered collaborative care with interdisciplinary teams in a variety of settings to enable optimal care coordination.

**Best Practices in Planning and Intervention**

The graduate applies best practice assessment and intervention techniques in a family- and patient-centric manner to coordinate comprehensive treatment plans.

**Social Determinants of Health and Care Models**

The graduate analyzes the social determinants of health and care models across various populations to improve access to physical and behavioral health.

**Patient-Centered Collaboration**

The graduate applies patient-centered collaborative care with interdisciplinary teams in a variety of settings to enable optimal care coordination.

**Learning**

**Getting Started**

Welcome to Care Coordination for the Patient (Chronic, Palliative, Behavioral, Population)! To get started, click "Go to Course Materials." Inside the course you will see nine competencies: Patient-Centered Collaboration, Social Determinants of Health and Care Models, Best Practices in Planning and Intervention, Sociopolitical Drivers and Scope of Practice, EBP for Health Coordination, Communication and Technology for Case Management, Finance and Regulation for Care Coordination, Education Strategies, and Regulatory Compliance. This course offers readings, videos, and learning checks and activities, which focus on the role of the care coordinator within acute care hospitals, home care, ambulatory care, and outreach. In addition the course will provide information on providing care coordination for patients with chronic disease as well as discuss palliative and behavioral care needs. A topics and pacing guide is provided in Unit 1. The topics and pacing guide acts as a suggestion for weekly goals and time management; however, your course instructor will communicate with you as to how it is best to schedule time to successfully complete this course. Competency will be demonstrated by the successful completion of a performance assessment.

[GO TO COURSE MATERIAL]

Failed to retrieve assessments
Course Instructor Responsibility

How to Work with Course Instructors