Overview

Care for Individuals and Families focuses on the holistic care of individuals, families, and populations with multifaceted healthcare needs. This course improves critical thinking and interdisciplinary communication skills to provide information to individuals or groups in a variety of settings. The focus of the course is on managing the transition of an individual, family, or group through a variety of healthcare settings, which can include acute care hospitals, extended stay facilities, ambulatory care clinics, home care, outreach, or wellness. This course helps students develop effective professional communication skills and appropriate behaviors to ensure an individual, family, or group is successful in meeting its healthcare goals. There are no prerequisites for this course.

Competencies

- **Models of Care Delivery**
  The graduate applies care delivery models to navigate individuals through a care plan in a variety of healthcare settings.

- **Helping Individuals and Families Meet Healthcare Goals**
  The graduate applies social determinants of health, client engagement techniques, and principles of human growth and development to create individual care plans that help individuals and families be successful in meeting their healthcare goals.

- **Prevention Practices**
  The graduate implements comprehensive client assessment strategies for prevention practices across populations.

- **Intervention Strategies**
  The graduate applies intervention strategies to meet the healthcare needs of the patient and family.

- **Treatment Planning**
  The graduate applies treatment planning strategies to meet the healthcare needs of the patient and family.

- **Evidence-Based Practice**
Ethical and Legal Scope of Practice
The graduate identifies how regulations and laws ethically impact scope of practice in caring for individuals and families.

Best Practices for Chronic Conditions and End-of-Life Care
The graduate applies best practices for chronic conditions and end-of-life care options to guide individuals through end-of-life transitions in a variety of healthcare settings.

Professional Communication and Decision-Making
The graduate applies professional communication and shared decision-making strategies in order to deliver quality care to individuals and families.

Insurance and Reimbursement
The graduate applies knowledge of insurance and reimbursement practices to ensure continuity of care for individuals and families.

Learning
Getting Started
Welcome to the Care for Individuals and Families! The focus of the course is on managing the transition of an individual, family, or group through a variety of healthcare settings, which can include acute care hospitals, extended stay facilities, ambulatory care clinics, home care, outreach, or wellness. When you are ready to begin the course, select the “Go to Course Material” button to access the course content and learning resources. Each course topic will be included via the course’s learning platform. A pacing guide is provided as a suggestion for weekly goals and time management. Your course instructor will inform you how best to schedule time for reading and coursework, help you prepare for the pre-assessment, and provide feedback on your progress. Frequent communication with your program mentor will help you succeed. Competency will be demonstrated by the successful completion of a performance assessment.
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Course Instructor Responsibility
How to Work with Course Instructors