Overview

Systems management and school operations instruct candidates on the operational aspects of school leadership that are essential to developing, monitoring, and evaluating school management, school systems, and services that address and support the needs of students and school personnel. Topics presented in this course include systems thinking; development, implementation, and evaluation of data-based strategic planning; and school improvement processes. Candidates will evaluate the use of appropriate operational technology and the development of communications systems that provide actionable information to internal and external stakeholders for use in classroom and school improvement and community engagement. Each of these topics emphasizes the importance of efficiently and effectively managing school resources to build, maintain, and evaluate a cohesive system of academic and organizational supports, services, extracurricular activities, and accommodations to meet the full range of needs for each student. Prerequisites for this course: Leadership Foundations and Ethics and School Law.

Competencies

- **Leading a Social System**
  The graduate applies principles of systems thinking to organizational management in preparation for leading a social system.

- **Strategic Planning**
  The graduate applies principles of strategic planning in a school improvement plan to address an area of academic need within a school setting.

- **Operational Systems**
  The graduate integrates operational systems to create a school environment conducive to learning.

Learning

**Getting Started**

Welcome to Systems Management & School Operations. In this course you will learn about, systems thinking, school improvement planning, school action planning, master scheduling, technology planning, communication planning, safety and security planning, and integrated school operations to promote school improvement and success as a future school leader. You will access the course materials through the Smart Author platform which is composed of readings, videos, and interactive learning checks, and quizzes. We encourage you to view the topics and pacing section to help you plan and track your progress for this course. Course instructors are also available and eager to discuss concepts of the course and answer any questions you may have. Competency will be demonstrated by the successful completion of an performance assessment.