Overview

Challenges in Community Healthcare provides an opportunity to explore organizational leadership and problem-solving methods to collaborate with community leaders in a high-stakes healthcare environment. Students will apply collaborative leadership skills and evidence-based practices as they develop community relationships to resolve critical issues in community health management. This course has no prerequisites.

Competencies

- **Effective Leadership Evaluation**
  The graduate evaluates the attributes of effective leadership to discern actions and strategies that would be consistent with a healthcare organization's mission, values, and goals.

- **Communication and Collaboration Methods**
  The graduate recommends methods of organizational communication to increase effectiveness of interpersonal communication, collaboration, and problem-solving among healthcare organizational stakeholders.

- **Human Capital Management**
  The graduate manages internal and external human relationships in healthcare organizations using management theories, methods, and techniques.

- **Financial Management**
  The graduate examines how budgeting principles, capital, operating budgets, and cash flow budgets are used to make informed financial decisions in a healthcare organization.

- **Analytics and Evidence-Based Decision-Making in Organizations**
  The graduate assesses how data analytics are used by healthcare organizations to make evidence-based decisions and process improvement.

- **Analytics and Community-Based Healthcare Management Decision-Making**
  The graduate examines how analytics inform decisions for public health initiatives and population healthcare management.

- **Using Predictive Analytics and Other Forecasting**
  The graduate examines how future trends in healthcare delivery are anticipated through predictive analytics and other types of forecasting techniques that will inform decisions to improve healthcare outcomes while reducing costs.

Learning

Getting Started

Welcome to Challenges in Community Healthcare! This course's area of study is about building community healthcare relationships. You will explore the Discover section, complete the Engage activities, and complete the course assignment worksheets. The assignments are designed to build the skills you need to complete the performance assessment. There are also leadership development activities in the Assessment section that will help you improve as a leader and a professional. To help you track your progress in the course, use the pacing guide located in the Course Information section. To get started, click “Go to Course Material.”

Assessments

- **Performance Assessment: Challenges in Community Healthcare**
  Status: Not Attempted
  Code: RPP2

Course Information

- Book a Course Instructor Appointment