Leadership and Innovation – C408

Overview
This course reviews several leadership theories, styles and strategies, explores change management, and principles of effective communication in healthcare organizations. You will identify and describe principles of innovation and disruption. You will also review effective management of human resources in a healthcare environment.

Competencies
- Effective Leadership Theories and Strategies Application
  The graduate applies effective leadership theories and strategies consistent with organizational mission, values, and needs.
- Communication and Collaboration Methods Recommendation
  The graduate recommends appropriate methods for organizational communication to increase effectiveness, collaboration, and problem-solving among stakeholders.
- Change Management Strategies
  The graduate recommends change management strategies and processes for organizational change.
- Innovation and Disruption Examination
  The graduate examines innovation and disruption in healthcare.
- Human Resources Recommendation
  The graduate recommends techniques to identify, develop, train, and retain talent.

Learning
Getting Started
Welcome to Leadership and Innovation! In this course, you will learn four topics: Effective Leadership, Communication, Change Management, and Innovation. Within these topics, you will be asked to read text and external articles, watch videos, and complete “Engage” activities (a way to test your knowledge). Within the “Discover” section, you will see Challenge questions that you should try to answer - we have provided an Interactive Notebook where you can easily keep a record of your answers. Recording your notes will help increase your ability to gain competency in the course. Competency will be demonstrated by the successful completion of an Objective Assessment. To help you track your progress in the course, view the Pacing Guide located in the Course Information section. To get started, click “Go to Course Material”. Note: We recommend you wait to take the preassessment after you have learned the content in this course. If you feel you already have a solid background in the content, discuss the timing of the preassessment with your mentor.

Assessments
Preassessment: Leadership and Innovation
STATUS: Not Attempted
# OF ITEMS: 54
TIME ALLOTTED: 150 minutes
CODE: PDAO

Objective Assessment: Leadership and Innovation
STATUS: Not Attempted
# OF ITEMS: 54
TIME ALLOTTED: 150 minutes
CODE: DAO1

A score of Competent or Exemplary is required to pass all assessments. Passing a preassessment does not guarantee you will pass the high-stakes assessment. On objective assessments, you will be charged a retake fee for the third attempt and every attempt thereafter. For more information click here.