



Course Competency Report by Code

Code: BMO1

Business Management Concepts (BMO1)

Course of Study: BMO1 - Business Management Concepts
 Course Level: Undergraduate
 Course Division: Upper Division Major
 Discipline: Business
 Course Type:
 Department: Business

COMPETENCY #	COMPETENCY NAME	COMPETENCY TEXT
304.1.1	Quality Management Concepts	The graduate understands the concepts associated with quality management.
304.1.2	Process Improvement Teams	The graduate understands how to form and use process improvement teams.
304.1.3	Cost-Quality Relationship	The graduate understands the relationship between costs and quality.
304.1.4	ISO	The graduate is knowledgeable about the International Organization for Standards (ISO), a body dedicated to quality improvement.
304.1.5	Quality Initiatives	The graduate understands quality initiatives and ways to improve performance.
304.2.1	Graphical Charts	The graduate understands the types and uses of graphical charts in operations management.
304.2.2	Auditing Process	The graduate understands the auditing process and the desired outcomes for each phase in the process.
304.2.3	Systems Design	The graduate is knowledgeable about designing systems.
304.2.4	System Operation and Control	The graduate is knowledgeable about operating and controlling the system.
304.2.5	Supply Chain Management	The graduate is knowledgeable about supply chain management.
304.3.1	Analysis and Problem Solving	The graduate understands the issues and processes related to analyzing situations and developing and implementing solutions to problems.
304.3.2	Decision-Making Tools	The graduate understands various approaches to decision making and the tools and processes that are used.



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304.4.1	Change and Innovation Theories	The graduate is knowledgeable about theories related to change and innovation.
304.4.2	Change Theory Application	The graduate is knowledgeable about how to apply change theory to implement change and monitor the progress of a planned change.
304.4.3	Change vs. Transition	The graduate understands the difference between change and transition.
304.4.4	Managing Innovation	The graduate is knowledgeable about managing innovation.
304.5.1	Strategic Planning	The graduate is knowledgeable about strategic planning as a part of the strategic management process.
304.5.2	Competitive Advantage	The graduate is knowledgeable about establishing and maintaining a competitive advantage.
304.5.3	Strategies	The graduate is knowledgeable about types, characteristics, implementation, and evaluation of strategies.
304.6.1	Personal Attributes	The graduate is knowledgeable about the influences personal attributes have on organizational behavior.
304.6.2	Organizational Design and Behavior	The graduate understands the relationship between organization design and organizational behavior.
304.6.3	Working With Individuals and Groups	The graduate is knowledgeable about strategies for working with individuals and groups in an organization.
304.6.4	Conflict Management	The graduate is knowledgeable about conflict management.