



Course Competency Report by Code

Code: BKT1

Quality and Performance Management and Methods (BKT1)

Course of Study: BKT1 - Quality and Performance Management and Methods
 Course Level: Undergraduate
 Course Division: Upper Division Major
 Discipline: Health
 Course Type:
 Department: Health Professions

COMPETENCY #	COMPETENCY NAME	COMPETENCY TEXT
732.1.1	Creating a Quality Improvement Model	The graduate implements quality improvement initiatives in a healthcare environment in order to promote patient-centered care, build effective work teams, and influence organizational change.
732.1.2	Monitoring and Improving Quality Initiatives	The graduate analyzes the implementation, monitoring, and evaluation of quality improvement projects to ensure they comply with both internal organizational processes and applicable standards established by external agencies.
732.1.3	Management of Quality Improvement Programs	The graduate monitors a healthcare organization's application of standards defined by federal agencies and accrediting bodies to ensure the organization maintains the integrity of achieved quality improvement initiatives.
732.1.4	Performance Improvement: Supervision and Management of People	The graduate applies human resource development techniques in a health information management department in order to create an environment of productivity, teamwork, and observance of applicable standards and guidelines in the workplace.
732.1.5	Performance Improvement: Talent Development, Employee Counseling, and Discipline in the Workplace	The graduate applies effective methods for staff retention, promotes professional development, counsels employees, and applies disciplinary action in an organization to maintain a productive work environment.
732.1.6	Performance Improvement- Professional Development in Supervisors	The graduate enhances professional skills as preparation for assuming supervisory responsibility.